

## IN CIRCULATION

MARY LOCKE

Dear Colleagues,

As we reach March and April we turn to thoughts of staffing for next year. Some of us are looking at cuts once again. This underlines how important our Working and Learning survey is. Keeping track of our numbers is essential for basic advocacy. It is our primary tool. Your valuable participation is reflected in our results here. Thank you to all of you who filled in the survey. Thank you also to those who compiled the information locally, and thank you most of all to our current Working and Learning chair, Maryka Gregg, as well as to all of our past chairs. Your work has been very important.

BCTLA is known nationally for having very extensive information on school libraries. We are also recognized provincially as being the PSA with the most comprehensive record keeping. The BCTF Research Department would like to work with us on updating and improving our information. Together we are starting a pilot project in collecting our data electronically. Stay tuned for further details.

Best wishes to all of you as we enter the budget season. The situation does not seem rosy but there are a couple of bright lights. The first is the formation of the BC Coalition for School Libraries. We cannot sufficiently thank Ken Haycock or our wonderful friends, the public and academic librarians for all their work for school libraries. The other bright spot is the extensive media coverage school libraries have had this year. This is largely due to assistance from the BCTF. With their help, the message about the dire state of school libraries has gotten out to the public. Awareness is the beginning. We must continue to build on that.

## EDITOR'S NOTES

RICK MULHOLLAND

It is interesting to note that the Working and Learning conditions issue is my first issue as Senior Editor, as advocating for teacher-librarians and school libraries is a passion of mine. Just have a word with anyone who will stand still long enough to listen. After sending my superintendent one in a continual stream of emails citing another study indicating the connection between student achievement and qualified teacher-librarians, a well staffed school library and an excellent collection of books and electronic sources, he sent back a subtle message that "I am preaching to the converted." Let's hope that this issue of The Bookmark provides you the opportunity to receive a similar email.

Use this issue for advocacy in your school, district, or the province. Spread the word on the importance of school libraries and qualified teacher-librarians. But advocacy doesn't stop with these statistics.

Promote your information literacy program. Invite parents in to watch you working collaboratively with a colleague. Display students work in and around the library. Begin to plan how you can celebrate your program during next October's National School Library Day and beyond and please, feel free to share your ideas for the next issue of The Bookmark. The editorial board is looking for stories and ideas for sharing your successes.

**Included in this issue is an important survey to allow members the opportunity To provide feedback on how they see the Future direction of the bookmark. Please take the time to complete the survey and return it to Rick Mulholland by Friday May 14, 2004.**

**Your input is valued by the BCTLA Editorial and Executive Boards.**

**Thank you.**

# WORKING AND LEARNING CONDITIONS SURVEY

## MARCH 2004

Collated and prepared by **Maryka Gregg**, Working and Learning Conditions Chair. Maryka may be contacted at school (250-638-0306) or at home (250-638-0427) regarding this survey and any other related concerns.

These are the results of the twenty-third annual survey of working and learning conditions in the public school library resource centres of British Columbia. Thank you to all the teacher-librarians who took the time to complete their individual surveys and the chapter councilors who compiled their district survey forms and returned them by December 15, 2003. Thank you also to the local association presidents or designated contact teacher-librarians who compiled the data in districts with no chapter representation. Thirty-five school districts, 743 elementary and 190 secondary school library resource centres are represented in this report. Last year 40 school districts sent in reports, representing 849 elementary and 229 secondary schools.

### USES OF THE SURVEY REPORT

- Locate the profile of your district and compare your own school with the district as a whole.
- Share this report with your BCTF local. Ensure they are aware of the results and the situation in school libraries.
- Share this report with your local BCTLA chapter. Thank and encourage participation in the annual survey.
- Share this report with neighboring Districts. Encourage forming a BCTLA chapter and participation in the annual survey.
- Compare your school district's data submitted with data from previous years.
- Compare your school district with other districts of similar size and geographic location.
- Use the information when making presentations to your school board, administrative officers or staff committees on budget, staffing, or electronic services.
- Use the data in press releases to newspapers, school newsletters and other media regarding the conditions in school libraries in your district.

### PROFESSIONAL STAFFING

#### Elementary Professional Staffing

Average number of T/Ls per 1000 students = 1.72

1.57 in 2003  
2.02 in 2002  
2.01 in 2001  
2.00 in 2000

Average T/L prep time coverage by district = 27.1%

21.7% in 2003  
25.3% in 2002  
23.5% in 2001  
19.8% in 2000

Average T/L flexible scheduling by district = 50.3%

Number of T/L cuts = 211 over 31 districts

466 in 36 districts in 2003

114 in 28 districts in 2002

74 in 23 districts in 2001

56 in 14 districts in 2000)

Average % of T/Ls with training of UBC 15 credits or more = 50%

47% in 2003

44% in 2002

55% in 2001

49% in 2000 (when standard was 18 UBC credits)

### **Secondary Professional Staffing**

Average number of T/Ls per 1000 students = 1.06

1.12 in 2003

1.32 in 2002

1.27 in 2001

1.28 in 2000

Average T/L prep time coverage by district = 0.5%

0.0% in 2003

0.2% in 2002

1.5% in 2001

2.3% in 2000

Average T/L flexible scheduling by district = 88.8%

Number of T/L cuts = 43 over 19 districts

111 in 31 districts in 2003

29 in 18 districts in 2002

29 in 20 districts in 2001

9 in 6 districts in 2000

Average % of T/Ls with training of UBC 15 credits or more = 71.7%

62% in 2003

67% in 2002

74% in 2001

71% in 2000 (when standard was 18 UBC credits)

The number of teacher-librarians, expressed in full-time equivalent (FTE) per 1000 students has increased slightly at the elementary level to 1.72 FTE / 1000. At the secondary level the number of teacher-librarians has fallen to 1.06 FTE / 1000. The number of teacher-librarians providing preparation time for teaching colleagues at the elementary level has increased to over 27%. Preparation coverage by teacher-librarians reduces the amount of true library service provided within teacher-librarians' assignments. The ability to flexibly schedule at least some time was reported by 50.3% of elementary libraries and 88.8% of secondary libraries.

The frustration of cuts continually being made to teacher-librarian positions and low levels of staffing were reflected in comments submitted. Various comments indicate the stress of teacher-librarians working several part time assignments in a variety of schools. Some comments note the pressure of attempting to provide adequate school library service with less working time. Teacher-librarians continue to note the lack of adequate teacher-librarian time for smaller schools and have suggested a minimum of 0.5 T/L no matter what the school enrollment. Overall the data suggest erosion of teacher-librarian staffing.



## CLERICAL STAFFING

### Elementary Clerical Staffing

Average clerical staffing per 1000 students = 0.59

- 0.79 in 2003
- 0.91 in 2002
- 0.93 in 2001
- 0.75 in 2000

Number of clerical cuts = 145 over 22 districts

- 161 in 24 districts in 2003
- 109 in 23 districts in 2002
- 143 in 23 districts in 2001
- 102 in 16 districts in 2000

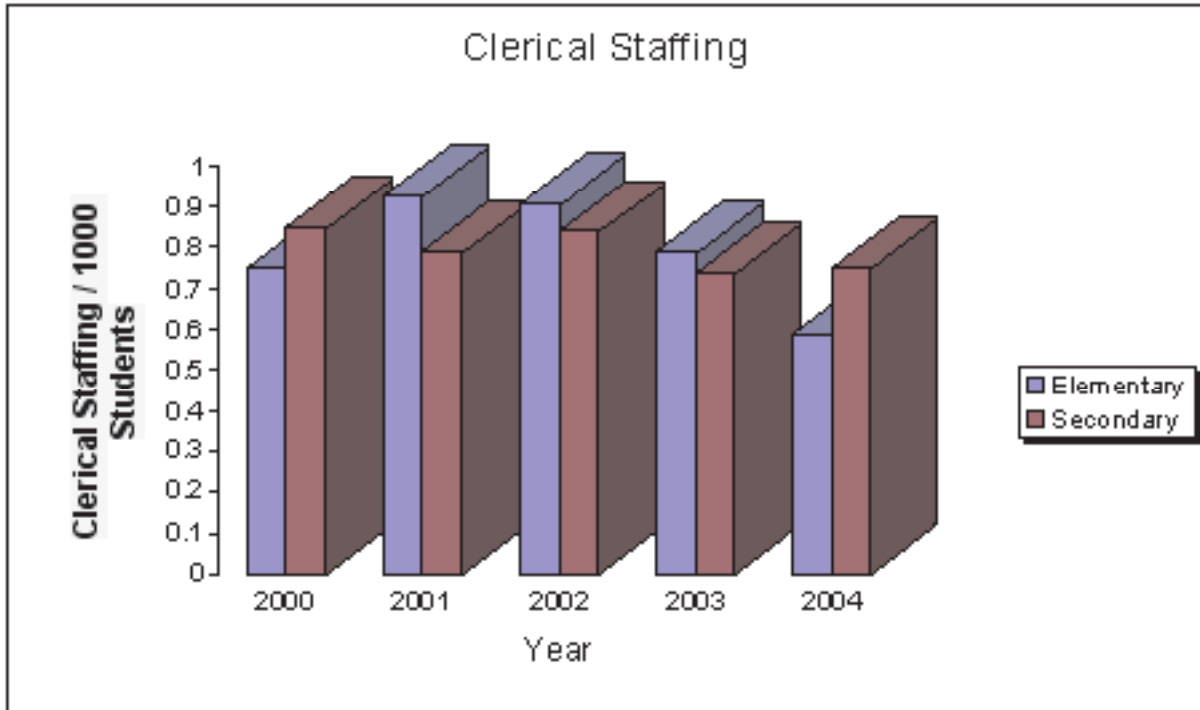
### Secondary Clerical Staffing

Average clerical staffing per 1000 students = 0.75

- 0.74 in 2003
- 0.84 in 2002
- 0.79 in 2001
- 0.85 in 2000

Number of clerical cuts = 51 over 19 districts  
 67 in 24 districts in 2003  
 38 in 12 districts in 2002  
 57 in 20 districts in 2001  
 41 in 14 districts in 2000

The amount of clerical time allotted to schools continues to decline at the elementary level, although reports indicate a slight increase of .01 /1000 clerical at the secondary level. Cuts in clerical assistance at both levels have occurred in more than half the reporting districts. Low levels of clerical staffing are apparent across all reporting districts.



#### BUDGET ALLOCATION (\$ PER PUPIL)

Annually it is difficult to gather information on school library budget allocations due to the timing of the annual survey and the late release of solid budget figures. Many districts noted a lack of budget figures at the time of survey. Some districts were able to report budget figures, although some stated their allocations were approximate or not yet confirmed. Several districts sent reductions of budget figures prior to data tabulation. Some reported a complete lack of funds altogether.

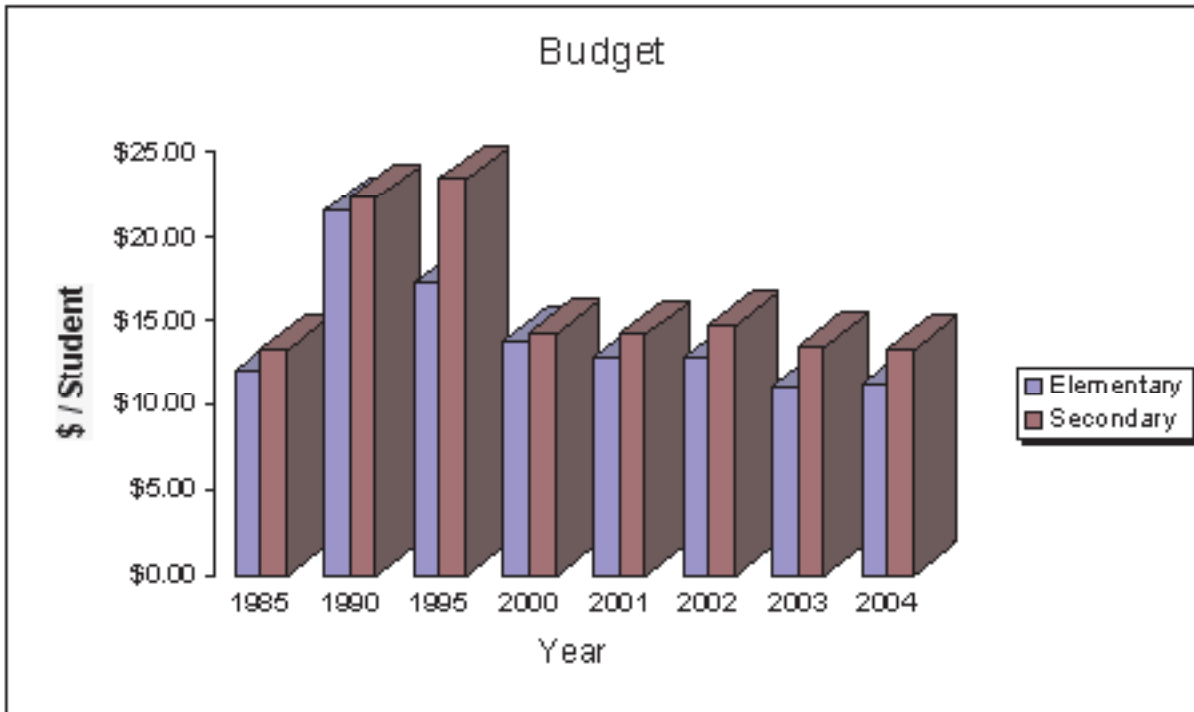
Based on the data received this year it can be stated that the level of funding for library resources is continuing to decline. This trend is disturbing considering the continued increase in cost of library materials and technology. Comments reflected a need for solid budget figures and an increase in the level of funding in order to maintain library collections and services. Concern was also expressed over the cost of technology and software agreements for automated services. Payments for technical support of computerized systems are extracted from resource budgets in many districts. 15% of elementary and 16% of secondary school libraries report technical costs are taken from resource budgets. 70% of elementary and 74% of secondary school libraries report library supply costs are included in resource budgets. Overall, budget allocations for school resource centres continue to be unstable and on the decline.

**Elementary Budgets**

Average \$ per student = \$11.32  
\$11.15 in 2003  
\$12.83 in 2002,  
\$12.79 in 2001  
\$13.83 in 2000

**Secondary Budgets**

Average \$ per student = \$13.37  
\$13.51 in 2003  
\$14.80 in 2002  
\$14.22 in 2001  
\$14.30 in 2000



## **ELECTRONIC SERVICES**

Electronic services are expanding within the school library at all levels. Most school libraries now have computerized catalogues and Internet access. In addition, many have information about the school library on the school's web page. At the elementary level computerized reading programs, such as Accelerated Reader, are becoming popular. Most secondary and some elementary schools have security systems in place.

### **Elementary Schools Electronic Services**

Average % with computer catalogues = 90.6%

89% in 2003

85% in 2002

79% in 2001

74% in 2000

63% in 1999

Average % with Internet service = 96.2%

Average % with security system = 5.9%

Average % with computerized reading program = 15.0%

Average % with Library on School Web Page = 37.9%

### **Secondary Schools Electronic Services**

Average % with computer catalogues = 95%

94% in 2003

95% in 2002

91% in 2001

89% in 2000

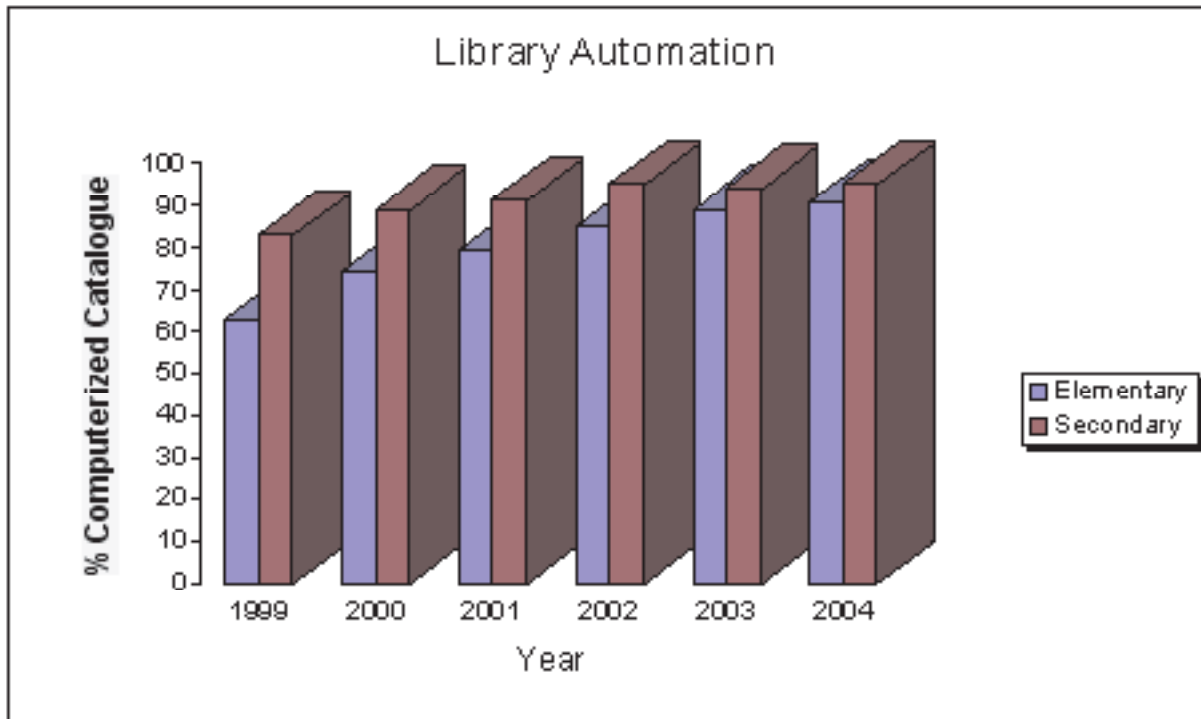
83% in 1999

Average % with Internet service = 100.0%

Average % with security system = 79.3%

Average % with computerized reading program = 7.7%

Average % with Library on School Web Page = 78.4%



#### DISTRICT RESOURCE CENTRE SURVEY

Many districts included information from and about their District Resource Centres with their surveys. The range of services available varies greatly from district to district. Many DRCs have been closed or had professional and clerical time as well as budgets cut in the last few years. The District Resource Centre Survey tables attempt to give an indication of the services and staffing provided in the districts providing that information.

Note that some budgets include staffing while others do not. Many DRCs listed services that could not be reported in these tables and sent in impressive brochures describing their services. Others have impressive web sites. The names, e-mail address, web sites or phone numbers of DRC contact people have been included where provided.

## Key to the Report Abbreviations

### Professional Staffing Reports

<b>SD#</b>	School District Number
<b>T-L/1000</b>	Full Time Equivalent Teacher-Librarians per 1000 students
<b>#T-L Cuts</b>	Number of Teacher-Librarian who had time cut this year
<b>District FTE Ratio</b>	District ratio of students per FTE Teacher-Librarian. This ratio should be the same in Elementary and Secondary tables
<b># Prep</b>	Number of schools where Teacher-Librarians provide preparation time over the total number of schools responding
<b>% Prep District</b>	District average for Teacher-Librarian time spent providing prep.
<b># Flex</b>	Number of schools where Teacher-Librarians are available for some flexibly scheduled time
<b>% Flex</b>	District average for Teacher-Librarian having some flexibility in scheduling
<b>% T-L Training</b>	Percentage of Teacher-Librarians in the district who have specialized library training equivalent to at least 15 UBC credits.

### Clerical Staffing Reports

<b>% Resp</b>	Percentage of district schools that submitted surveys
<b>Clk/1000</b>	Number of Full Time Equivalent Clerical positions (35 hr/week) per 1000 students
<b>#Clk Cuts</b>	Number of schools suffering clerical cuts this year

### Budget Reports

<b>\$\$ / Pupil</b>	District average for dollars allotted to library resources per student
<b>I/U/D</b>	School budgets in the district showing : <b>Increase / Unchanged / Decrease</b> since last year
<b>Incl Supp</b>	Number of libraries where the budget includes purchasing supplies or processing over the number responding
<b>% Incl Tech</b>	Percent of libraries where budget included payment for technical support of a computerized system
<b>DNR</b>	Information was not provided by the district ( <b>Did Not Respond</b> )

**NOTE: Not all columns will add up to the same base total as some districts did not report information in certain categories.**

**ELEMENTARY PROFESSIONAL STAFFING 2003-04**  
**(Ranked by Teacher/Librarians per 1000 students)**

SD#	SD Name	Response	TL/1000	#TL Cuts	# TL providing prep	% TL providing Prep Time	# TL with some flex schedule	% TL flexibly scheduled	% TL Training
59	Peace River South	6/19	4.56	1	2/6	25.0%	1/6	7.6%	17.0%
75	Mission	16/16	3.54	3	16/16	72.0%	7/16	6.0%	68.0%
43	Coquitlam	38/50	2.61	12	36/38	68.0%	18/38	14.0%	42.1%
82	Coast Mtns Terrace	12/12	2.31	0	9/12	33.8%	9/12	43.4%	58.3%
83	N Okanagan Shuswap	14/19	2.25	3	7/14	5.1%	11/14	18.7%	85.7%
6	Rocky Mountain	12/12	2.22	7	7/12	34.0%	5/12	55.0%	25.0%
82	Coast Mtns Kitimat	3/3	2.22	0	2/3	9.5%	3/3	90.5%	66.6%
5	Fernie	4/7	2.14	1	4/4	82.0%	1/4	3.3%	75.0%
33	Chilliwack	20/20	2.13	5	3/20	37.0%	15/20	52.2%	75.0%
37	Delta	20/26	2.06	3	20/20	52.0%	20/20	40.0%	80.0%
39	Vancouver	71/90	2.05	10	48/71	15.3%	71/71	69.8%	0.0%
57	Prince George	35/35	1.89	9	25/35	33.2%	34/35	67.8%	48.0%
44	North Vancouver	24/33	1.83	5	22/24	30.0%	20/24	25.3%	25.0%
58	Nicola - Similkamen	7/8	1.82	3	2/7	14.0%	7/7	66.0%	14.0%
23	Central Okanagan	34/35	1.70	2	4/34	1.4%	36/36	85.9%	55.5%
41	Burnaby	39/39	1.70	7	0/39	0.0%	39/39	100.0%	87.0%
36	Surrey	62/99	1.69	43	62/62	47.5%	57/62	16.1%	79.0%
72	Campbell River	20/20	1.59	0	17/20	18.0%	17/20	58.0%	59.0%
60	Peace River North	14/14	1.57	0	1/14	50.0%	14/14	71.0%	21.0%
38	Richmond	29/39	1.55	0	0/29	0.0%	29/29	74.0%	76.0%
67	Okanagan -Skaha	16/16	1.45	7	11/16	43.6%	7/16	27.6%	81.0%
68	Nanaimo/Ladysmith	25/37	1.44	18	17/25	36.8%	14/25	28.1%	80.0%
70	Alberni	11/11	1.43	1	6/11	10.0%	9/11	53.0%	23.0%
22	Vernon	16/16	1.40	2	13/16	43.5%	13/16	46.9%	56.0%
63	Saanich	14/15	1.36	1	9/14	31.9%	14/14	57.4%	42.0%
20	Kootenay - Columbia	8/8	1.33	1	1/8	0.05%	8/8	87.5%	50.0%
69	Qualicum	9/11	1.32	2	0/9	0.0%	9/9	100.0%	27.0%
79	Cowichan Valley	16/24	1.29	16	1/16	2.4%	16/16	51.3%	41.6%
8	Nelson	14/16	1.28	3	4/14	12.7%	8/14	39.3%	28.6%
5	Cranbrook	7/7	1.26	3	5/7	26.0%	6/7	56.0%	28.6%
48	Howe Sound	8/9	1.16	2	1/8	3.8%	7/8	76.4%	37.5%
42	Maple Ridge/Pitt	21/24	1.01	1	10/21	10.0%	8/21	12.0%	71.0%
61	Victoria	33/40	0.96	11	2/33	1.9%	20/33	63.5%	47.0%
40	New Westminister	10/11	0.92	3	8/10	60.0%	6/8	36.5%	50.0%
35	Langley	35/35	0.67	6	19/35	65.5%	12/35	12.0%	80.0%
71	Comox Valley	20/22	0.37	20	0	0.0%	20/20	100.0%	0.1%
	<b>Averages</b>		<b>1.72</b>	<b>211</b>		<b>27.1%</b>		<b>50.3%</b>	<b>50.0%</b>

**SECONDARY PROFESSIONAL STAFFING 2003-04**  
**(Ranked by Teacher/Librarians per 1000 students)**

SD#	SD Name	Resp.	TL/1000	#TL Cuts	# TL providing some Prep Time	% TL providing Prep Time	# TL with some flex schedule	% TL flexibly scheduled	% TL Training
82	Coast Mtns Terrace	4/4	1.69	0	0/4	0.0%	4/4	100.0%	50.0%
58	Nicola-Similkameen	2/2	1.60	0	0/2	0.0%	2/2	100.0%	50.0%
5	Cranbrook	3/3	1.59	2	0/3	0.0%	0/3	100.0%	100.0%
70	Alberni	2/2	1.36	1	0/2	0.0%	1/2	50.0%	66.0%
83	N Okanagan Shuswap	5/6	1.33	1	0/5	0.0%	5/5	67.0%	60.0%
5	Fernie	3/3	1.31	0	0/3	0.0%	0/3	100.0%	66.0%
82	Coast Mtns Kitimat	1/1	1.22	0	1/1	17.0%	1/1	83.0%	0.0%
69	Mt. Arrowsmith	2/2	1.20	1	0/2	0.0%	2/2	100.0%	100.0%
20	Kootenay-Columbia	3/3	1.18	0	0/3	0.0%	3/3	100.0%	100.0%
75	Mission	3/3	1.17	0	0/3	0.0%	3/3	100.0%	100.0%
6	Rocky Mountain	3/3	1.15	3	0/3	0.0%	3/3	100.0%	0.0%
8	Nelson	7/7	1.13	2	0/7	0.0%	6/7	66.4%	71.4%
39	Vancouver	15/18	1.13	3	0/15	0.0%	15/15	100.0%	100.0%
60	Peace River North	3/3	1.13	0	0/3	0.0%	3/3	100.0%	33.0%
57	Prince George	9/10	1.10	3	0/9	0.0%	9/9	100.0%	44.0%
23	Central Okanagan	5/5	1.09	2	0/8	0.0%	8/8	100.0%	62.5%
33	Chilliwack	7/7	1.08	0	0/7	0.0%	6/7	70.2%	100.0%
61	Victoria	9/9	1.05	0	0/9	0.0%	9/9	100.0%	66.6%
44	North Vancouver	5/8	1.01	0	0/5	0.0%	1/5	20.0%	100.0%
68	Nanaimo/Ladysmith	7/7	1.01	1	0/7	0.0%	7/7	100.0%	85.7%
22	Vernon	5/5	1.00	1	0/5	0.0%	5/5	100.0%	80.0%
43	Coquitlam	19/20	1.00	3	1/19	1.0%	19/19	99.0%	78.9%
59	Peace River South	4/4	0.99	1	0/4	0.0%	0/4	0.0%	25.0%
67	Okanagan -Skaha	2/3	0.99	2	0/2	0.0%	2/2	100.0%	100.0%
37	Delta	7/7	0.95	0	0/7	0.0%	7/7	100.0%	100.0%
48	Howe Sound	4/4	0.92	2	0/4	0.0%	3/4	75.0%	25.0%
40	New Westminister	1/1	0.90	0	0/1	0.0%	1/1	100.0%	100.0%
71	Comox Valley	3/3	0.85	2	0/3	0.0%	3/3	86.7%	1.0%
35	Langley	7/7	0.84	2	0/7	0.0%	7/7	100.0%	100.0%
72	Campbell River	2/2	0.82	0	0/2	0.0%	2/2	100.0%	50.0%
42	Maple Ridge/Pitt Meadows	5/5	0.80	1	0/5	0.0%	5/5	100.0%	80.0%
63	Saanich	3/3	0.76	0	0/3	0.0%	3/3	100.0%	100.0%
36	Surrey	14/18	0.75	10	0/14	0.0%	14/14	81.0%	100.0%
41	Burnaby	7/7	0.74	0	0/7	0.0%	7/7	100.0%	100.0%
79	Cowichan Valley	1/3	0.65	0	0/1	0.0%	1/1	100.0%	100.0%
38	Richmond	8/10	0.51	0	0/8	0.0%	8/8	100.0%	87.5%
	<b>Averages</b>		<b>1.06</b>	<b>43</b>		<b>0.5%</b>		<b>88.8%</b>	<b>71.7%</b>

**ELEMENTARY CLERICAL STAFFING 2003-04**  
**(Ranked by Clerical Positions per 1000)**

<b>SD#</b>	<b>SD Name</b>	<b>Response</b>	<b>% Resp</b>	<b># Prep</b>	<b>Clk/1000</b>	<b># Clk</b>
71	Comox Valley	20/22	90.9%	5/8	2.62	19
82	Coast Mtns Terrace	12/12	100.0%	12/15	1.89	1
59	Peace River South	6/19	32.0%	18/21	1.51	1
22	Vernon	16/16	100.0%	7/9	1.40	1
69	Qualicum	9/11	81.8%	32/33	1.37	9
82	Coast Mtns Kitimat	3/3	100.0%	0/40	1.30	0
8	Nelson	14/16	87.5%	1/9	1.14	4
23	Central Okanagan	34/35	97.1%	0/18	1.10	5
6	Rocky Mountain	12/12	100.0%	51/53	1.08	2
48	Howe Sound	8/9	88.9%	9/18	1.08	5
63	Saanich	14/15	93.3%	9/9	0.92	5
72	Campbell River	20/20	100.0%	26/32	0.82	0
40	New Westminister	10/11	90.9%	1/6	0.78	4
61	Victoria (Greater)	33/40	82.5%	5/5	0.71	6
20	Kootenay - Columbia	8/8	100.0%	0/7	0.63	0
57	Prince George	35/35	100.0%	4/5	0.61	8
68	Nanaimo/Ladysmith	25/37	67.6%	0/13	0.41	1
83	N Okanagan Shuswap	14/19	73.7%	4/13	0.37	0
43	Coquitlam	38/50	76.0%	4/8	0.29	5
5	Cranbrook	7/7	100.0%	2/31	0.16	0
41	Burnaby	39/39	100.0%	3/5	0.15	0
58	Nicola - Similkamen	7/8	87.5%	8/25	0.15	1
42	Maple Ridge/Pitt Meadows	21/24	87.5%	10/13	0.13	5
38	Richmond	29/39	74.4%	12/16	0.10	0
36	Surrey	62/99	62.6%	21/32	0.09	49
35	Langley	35/35	100.0%	5/5	0.06	5
44	North Vancouver	24/33	72.7%	14/16	0.06	1
70	Alberni	11/11	100.0%	2/6	0.06	2
79	Cowichan Valley	16/24	66.7%	1/7	0.06	0
67	Okanagan -Skaha	16/16	100.0%	89/89	0.04	6
5	Fernie	4/7	57.1%	14/14	0.00	0
33	Chilliwack	20/20	100.0%	0/33	0.00	0
37	Delta	20/26	76.9%	31/31	0.00	0
39	Vancouver	71/90	78.9%	85/88	0.00	0
60	Peace River North	14/14	100.0%	0/19	0.00	0
75	Mission	16/16	100.0%	5/5	0.00	0
	<b>Averages</b>		<b>87%</b>		<b>0.59</b>	<b>145</b>

**SECONDARY CLERICAL STAFFING 2003-04**  
**(Ranked by Clerical Positions per 1000 students)**

<b>SD#</b>	<b>SD Name</b>	<b>Response</b>	<b>% Resp</b>	<b>District FTE</b>	<b>Clk/1000</b>	<b># Clk</b>
22	Vernon	5/5	100.0%	713	3.02	0
6	Rocky Mountain	3/3	100.0%	553	1.95	0
82	Coast Mtns Terrace	4/4	100.0%	521	1.38	3
8	Nelson	7/7	100.0%	653	1.28	4
57	Prince George	9/10	90.0%	608	1.24	4
75	Mission	3/3	100.0%	709	1.17	0
63	Saanich	3/3	100.0%	706	1.00	0
38	Richmond	8/10	80.0%	742	0.98	0
82	Coast Mtns Kitimat	1/1	100.0%	743	0.98	1
59	Peace River South	4/4	100.0%	583	0.97	0
58	Nicola-Similkameen	2/2	100.0%	550	0.83	1
70	Alberni	2/2	100.0%	636	0.83	0
79	Cowichan Valley	1/3	33.3%	611	0.80	0
67	Okanagan -Skaha	2/3	66.7%	DNR	0.75	2
43	Coquitlam	19/20	95.0%	670	0.72	3
42	Maple Ridge/Pitt Meadows	5/5	100.0%	417	0.70	2
23	Central Okanagan	5/5	100.0%	564	0.69	0
69	Mt. Arrowsmith	2/2	100.0%	701	0.69	1
61	Victoria	9/9	100.0%	705	0.63	0
37	Delta	7/7	100.0%	730	0.61	6
41	Burnaby	7/7	100.0%	419	0.59	0
44	North Vancouver	5/8	62.5%	642	0.58	0
5	Fernie	3/3	100.0%	608	0.57	1
35	Langley	7/7	100.0%	617	0.52	3
40	New Westminister	1/1	100.0%	772	0.48	0
48	Howe Sound	4/4	100.0%	425	0.46	1
20	Kootenay-Columbia	3/3	100.0%	615	0.41	0
71	Comox Valley	3/3	100.0%	635	0.39	1
72	Campbell River	2/2	100.0%	DNR	0.38	0
33	Chilliwack	7/7	100.0%	681	0.37	1
83	N Okanagan Shuswap	5/6	83.3%	496	0.31	0
68	Nanaimo/Ladysmith	7/7	100.0%	595	0.30	1
36	Surrey	14/18	77.7%	828	0.18	14
5	Cranbrook	3/3	100.0%	504	0.14	1
39	Vancouver	15/18	83.3%	727	0.00	1
60	Peace River North	3/3	100.0%	669	0.00	0
	<b>Averages</b>		<b>93.7%</b>	<b>735</b>	<b>0.75</b>	<b>51</b>

**ELEMENTARY BUDGETS 2003-04**  
(Ranked by \$\$ per student)

SD#	SD Name	Response	% Resp	\$\$ / Pupil	I/U/D	Budget includes supplies	Budget includes Tech Support
82	Coast Mtns Kitimat	3/3	100.0%	DNR	DNR	3/3	3/3
23	Central Okanagan	34/35	97.1%	\$30.36	D	34/34	34/34
71	Comox Valley	20/22	90.9%	\$26.28	I	20/20	0/20
6	Rocky Mountain	12/12	100.0%	\$22.15	U	12/12	1/12
67	Okanagan -Skaha	16/16	100.0%	\$16.67	D	14/16	0/16
57	Prince George	35/35	100.0%	\$15.87	U	24/35	0/35
60	Peace River North	14/14	100.0%	\$15.81	D	14/14	0/14
33	Chilliwack	20/20	100.0%	\$15.39	I	3/20	10/20
58	Nicola - Similkamen	7/8	87.5%	\$15.00	U	7/7	7/7
38	Richmond	29/39	74.4%	\$14.61	I	18/29	0/29
83	N Okanagan Shuswap	14/19	73.7%	\$13.48	U	14/14	3/3
69	Qualicum	9/11	81.8%	\$12.13	U	9/9	4/9
75	Mission	16/16	100.0%	\$11.33	D	11/16	8/16
48	Howe Sound	8/9	88.9%	\$11.27	U	8/8	5/8
79	Cowichan Valley	16/24	66.7%	\$11.00	U	15/16	0/16
20	Kootenay - Columbia	8/8	100.0%	\$10.99	D	8/8	0/8
8	Nelson	14/16	87.5%	\$10.89	I	12/14	0/14
59	Peace River South	6/19	32.0%	\$10.75	U	6/6	3/6
42	Maple Ridge/Pitt Meadows	21/24	87.5%	\$9.95	I	21/21	0/21
40	New Westminister	10/11	90.9%	\$9.30	D	3/10	2/10
41	Burnaby	39/39	100.0%	\$9.09	U	0/39	0/39
37	Delta	20/26	76.9%	\$8.65	D	18/20	3/20
44	North Vancouver	24/33	72.7%	\$8.47	D	6/24	0/24
5	Cranbrook	7/7	100.0%	\$8.14	U	6/7	1/7
72	Campbell River	20/20	100.0%	\$8.00	U	20/20	0/20
70	Alberni	11/11	100.0%	\$7.98	D	6/10	0/11
39	Vancouver	71/90	78.9%	\$7.86	U	66/71	0/71
63	Saanich	14/15	93.3%	\$7.75	U	10/14	0/14
22	Vernon	16/16	100.0%	\$7.33	D	10/16	5/16
68	Nanaimo/Ladysmith	25/37	67.6%	\$6.94	U	21/25	0/25
36	Surrey	62/99	62.6%	\$5.88	D	27/62	0/62
82	Coast Mtns Terrace	12/12	100.0%	\$5.88	D	8/12	0/12
35	Langley	35/35	100.0%	\$5.67	I	18/35	10/35
43	Coquitlam	38/50	76.0%	\$5.54	D	18/38	1/38
61	Victoria	33/40	82.5%	\$4.95	D	25/33	10/33
5	Fernie	4/7	57.1%	\$4.90	U	3/4	0/4
	<b>Averages</b>		<b>87%</b>	<b>\$11.32</b>			

**SECONDARY BUDGETS 2003-04  
(Ranked by \$\$ per student)**

<b>SD#</b>	<b>SD Name</b>	<b>Response</b>	<b>% Resp</b>	<b>\$\$ / Pupil</b>	<b>I/U/D</b>	<b>Budget includes supplies</b>	<b>Budget includes Tech Support</b>
82	Coast Mtns Kitimat	1/1	100.0%	DNR	DNR	DNR	DNR
23	Central Okanagan	5/5	100.0%	\$31.50	D	5/5	5/5
71	Comox Valley	3/3	100.0%	\$28.18	I	2/3	1/3
67	Okanagan -Skaha	2/3	66.7%	\$26.06	D	2/2	0/2
6	Rocky Mountain	3/3	100.0%	\$22.50	I	3/3	0/3
60	Peace River North	3/3	100.0%	\$20.70	D	3/3	0/3
70	Alberni	2/2	100.0%	\$18.00	D	2/2	0/2
57	Prince George	9/10	90.0%	\$16.11	U	8/9	0/9
5	Fernie	3/3	100.0%	\$15.75	D	3/3	2/3
58	Nicola-Similkameen	2/2	100.0%	\$15.00	U	2/2	2/2
33	Chilliwack	7/7	100.0%	\$14.43	I	7/7	3/7
40	New Westminister	1/1	100.0%	\$14.43	I	1/1	1/1
20	Kootenay-Columbia	3/3	100.0%	\$14.19	I	3/3	0/3
59	Peace River South	4/4	100.0%	\$13.75	U	4/4	1/2
83	N Okanagan Shuswap	5/6	83.3%	\$13.48	U	5/5	1/5
22	Vernon	5/5	100.0%	\$13.10	D	5/5	0/5
75	Mission	3/3	100.0%	\$13.05	I	3/3	2/3
36	Surrey	14/18	77.7%	\$12.66	D	0/14	0/14
5	Cranbrook	3/3	100.0%	\$12.63	U	3/3	0/3
39	Vancouver	15/18	83.3%	\$12.00	U	14/15	0/15
61	Victoria	9/9	100.0%	\$11.74	U	9/9	1/3
8	Nelson	7/7	100.0%	\$11.48	DNR	7/7	0/7
79	Cowichan Valley	1/3	33.3%	\$11.00	U	0/1	0/1
82	Coast Mtns Terrace	4/4	100.0%	\$10.74	D	3/4	1/2
44	North Vancouver	5/8	62.5%	\$9.42	I	0/5	0/5
63	Saanich	3/3	100.0%	\$9.32	U	2/3	0/3
68	Nanaimo/Ladysmith	7/7	100.0%	\$9.22	D	7/7	0/7
37	Delta	7/7	100.0%	\$9.00	D	6/7	0/7
38	Richmond	8/10	80.0%	\$8.86	D	7/8	0/8
41	Burnaby	7/7	100.0%	\$8.50	U	0/7	0/7
43	Coquitlam	19/20	95.0%	\$8.24	U	4/19	1/19
35	Langley	7/7	100.0%	\$8.10	D	7/7	5/7
72	Campbell River	2/2	100.0%	\$8.00	U	2/2	0/2
69	Mt. Arrowsmith	2/2	100.0%	\$7.09	D	2/2	0/2
42	Maple Ridge/Pitt Meadows	5/5	100.0%	\$5.77	U	5/5	2/5
48	Howe Sound	4/4	100.0%	\$3.97	D	4/4	3/4
	<b>Averages</b>		<b>93.7%</b>	<b>\$13.37</b>			

**ELEMENTARY ELECTRONIC SERVICES 2003-04**  
**(Ranked by % Computer Catalogues)**

SD#	SD Name	% Comp Catalogs	% Internet	% Security System	Computer Reading Program	% Computer Reading Program	% Web Page
5	Cranbrook	100.0%	100.0%	28.6%	1/7	14.3%	71.4%
6	Rocky Mountain	100.0%	100.0%	0.0%	4/12	33.3%	66.7%
8	Nelson	100.0%	100.0%	21.4%	0/14	0.0%	42.9%
22	Vernon	100.0%	100.0%	0.0%	2/16	12.5%	37.5%
23	Central Okanagan	100.0%	100.0%	23.5%	7/34	20.6%	35.3%
36	Surrey	100.0%	71.0%	0.0%	2/62	35.5%	16.1%
37	Delta	100.0%	100.0%	0.0%	1/20	5.0%	15.0%
38	Richmond	100.0%	100.0%	3.4%	0/29	0.0%	69.0%
39	Vancouver	100.0%	100.0%	0.0%	3/71	4.2%	70.4%
40	New Westminister	100.0%	90.0%	0.0%	0/10	0.0%	40.0%
43	Coquitlam	100.0%	100.0%	0.0%	2/38	5.3%	57.9%
48	Howe Sound	100.0%	100.0%	12.5%	0/8	0.0%	25.0%
57	Prince George	100.0%	100.0%	0.0%	4/35	11.4%	51.4%
58	Nicola - Similkamen	100.0%	100.0%	14.3%	2/7	28.6%	28.6%
59	Peace River South	100.0%	83.3%	0.0%	1/6	16.7%	16.7%
60	Peace River North	100.0%	100.0%	0.0%	0/14	0.0%	42.9%
61	Victoria (Greater)	100.0%	100.0%	3.0%	4/11	36.4%	39.4%
63	Saanich	100.0%	85.7%	7.1%	0/14	0.0%	28.6%
67	Okanagan -Skaha	100.0%	100.0%	0.0%	1/16	6.3%	56.3%
68	Nanaimo/Ladysmith	100.0%	92.0%	0.0%	4/25	16.0%	36.0%
69	Qualicum	100.0%	90.9%	0.0%	1/3	33.3%	33.3%
71	Comox Valley	100.0%	100.0%	0.0%	0/20	0.0%	15.0%
75	Mission	100.0%	100.0%	0.0%	3/16	18.0%	0.0%
82	Coast Mtns Kitimat	100.0%	100.0%	0.0%	1/3	33.3%	33.3%
82	Coast Mtns Terrace	100.0%	100.0%	0.0%	5/12	41.7%	41.7%
42	Maple Ridge/Pitt Meadows	95.2%	95.2%	19.0%	0/21	0.0%	23.8%
33	Chilliwack	95.0%	95.0%	10.0%	10/20	50.0%	30.0%
35	Langley	94.3%	91.4%	2.9%	1/35	2.9%	11.4%
83	N Okanagan Shuswap	92.9%	92.9%	14.3%	1/14	7.1%	50.0%
72	Campbell River	90.0%	100.0%	0.0%	0/20	0.0%	20.0%
20	Kootenay - Columbia	80.0%	100.0%	12.5%	0/8	0.0%	75.0%
70	Alberni	64.0%	81.8%	18.2%	4/11	36.4%	36.4%
79	Cowichan Valley	62.5%	100.0%	16.7%	11/24	45.8%	33.3%
5	Fernie	50.0%	100.0%	0.0%	0/4	0.0%	75.0%
41	Burnaby	30.8%	92.3%	0.0%	2/39	5.1%	12.8%
44	North Vancouver	8.3%	100.0%	4.2%	2/24	8.3%	25.0%
	<b>Averages</b>	<b>90.6%</b>	<b>96.2%</b>	<b>5.9%</b>		<b>15%</b>	<b>37.9%</b>

**SECONDARY ELECTRONIC SERVICES 2003-04**  
**(Ranked by % Computer Catalogues)**

SD#	SD Name	% Comp Catalogs	% Internet	Security System	% Security System	Computer Reading Program	% Computer Reading Program	Web Page	% Web Page
5	Cranbrook	100.0%	100.0%	2/3	66.7%	0/3	0.0%	2/3	66.7%
5	Fernie	100.0%	100.0%	1/3	33.3%	0/3	0.0%	2/3	66.7%
6	Rocky Mountain	100.0%	100.0%	1/3	33.3%	0/3	0.0%	3/3	100.0%
8	Nelson	100.0%	100.0%	4/7	57.1%	0/7	0.0%	5/7	71.4%
20	Kootenay-Columbia	100.0%	100.0%	3/3	100.0%	0/3	0.0%	3/3	100.0%
22	Vernon	100.0%	100.0%	1/5	20.0%	0/5	0.0%	4/5	80.0%
23	Central Okanagan	100.0%	100.0%	5/5	100.0%	1/5	20.0%	5/5	100.0%
35	Langley	100.0%	100.0%	7/7	100.0%	0/7	0.0%	5/7	71.4%
36	Surrey	100.0%	100.0%	14/14	100.0%	0/14	0.0%	11/14	78.6%
37	Delta	100.0%	100.0%	7/7	100.0%	0/7	0.0%	6/7	85.7%
38	Richmond	100.0%	100.0%	8/8	100.0%	0/8	0.0%	7/8	87.5%
39	Vancouver	100.0%	100.0%	15/15	100.0%	0/15	0.0%	15/15	100.0%
40	New Westminister	100.0%	100.0%	1/1	100.0%	0/1	0.0%	1/1	100.0%
41	Burnaby	100.0%	100.0%	7/7	100.0%	0/7	0.0%	5/7	71.4%
42	Maple Ridge/Pitt Meadows	100.0%	100.0%	4/5	80.0%	0/5	0.0%	5/5	100.0%
43	Coquitlam	100.0%	100.0%	7/19	36.8%	2/19	10.5%	17/19	89.5%
48	Howe Sound	100.0%	100.0%	4/4	100.0%	0/4	0.0%	3/4	75.0%
57	Prince George	100.0%	100.0%	5/9	55.6%	0/9	0.0%	8/9	88.9%
58	Nicola-Similkameen	100.0%	100.0%	1/2	50.0%	0/2	0.0%	1/2	50.0%
59	Peace River South	100.0%	100.0%	1/4	25.0%	1/4	25.0%	4/4	100.0%
60	Peace River North	100.0%	100.0%	1/3	33.3%	1/3	33.3%	3/3	100.0%
61	Victoria	100.0%	100.0%	6/9	66.7%	4/9	44.4%	8/9	88.9%
63	Saanich	100.0%	100.0%	3/3	100.0%	0/3	0.0%	3/3	100.0%
67	Okanagan -Skaha	100.0%	100.0%	2/2	100.0%	0/2	0.0%	2/2	100.0%
68	Nanaimo/Ladysmith	100.0%	100.0%	7/7	100.0%	0/7	0.0%	7/7	100.0%
69	Mt. Arrowsmith	100.0%	100.0%	2/2	100.0%	1/2	50.0%	2/2	100.0%
71	Comox Valley	100.0%	100.0%	3/3	100.0%	0/3	0.0%	3/3	100.0%
72	Campbell River	100.0%	100.0%	2/2	100.0%	0/2	0.0%	2/2	100.0%
75	Mission	100.0%	100.0%	3/3	100.0%	0/3	0.0%	0/3	0.0%
79	Cowichan Valley	100.0%	100.0%	1/1	100.0%	0/1	0.0%	1/1	100.0%
82	Coast Mtns Terrace	100.0%	100.0%	3/4	75.0%	2/4	50.0%	1/4	25.0%
82	Coast Mtns Kitimat	100.0%	100.0%	1/1	100.0%	0/1	0.0%	0/1	0.0%
83	N Okanagan Shuswap	100.0%	100.0%	4/5	80.0%	0/5	0.0%	2/5	40.0%
33	Chilliwack	71.4%	100.0%	3/7	42.9%	3/7	42.9%	4/7	57.1%
70	Alberni	50.0%	100.0%	2/2	100.0%	0/2	0.0%	1/2	50.0%
44	North Vancouver	0.0%	100.0%	5/5	100.0%	0/5	0.0%	4/4	80.0%
	<b>Averages</b>	<b>95%</b>	<b>100.0%</b>		<b>79.3%</b>		<b>7.7%</b>		<b>78.4%</b>

## District Resource Centre Survey 2003-2004

SD #	Name	Meeting Rooms	Pro-D / Inservice	Curric Develp.	Resource Selection	Central Process	Comp. Catalog	Comp. Circ.	Laminating
5	SE Kootenay						Y	Y	Y
6	Rocky Mountain	Y		Y	Y		Y	Y	Y
8	Creston	Y			Y		Y	Y	Y
8	Nelson	Y					Y	Y	Y
19	Revelstoke								
20	Kootenay/Columbia			Y	Y		Y	Y	
22	Vernon								
23	Central Okanagan								
33	Chilliwack								
35	Langley	Y	Y	Y			Y	Y	Y
36	Surrey								
37	Delta								
38	Richmond								
39	Vancouver	Y	Y		Y		Y	Y	Y
40	New Westminster	Y	Y	Y	Y	Y	Y	Y	Y
41	Burnaby	Y				Y	Y	Y	
42	Maple Ridge	Y	Y	Y	Y	Y	Y	Y	Y
43	Coquitlam								
44	North Vancouver	Y	Y	Y		Y	Y		Y
45	West Vancouver								
47	Powell River								
48	Howe Sound								
53	Okanagan-								
54	Bulkley								
56	Nechako								
57	Prince George		Y	Y	Y	Y	Y	Y	
58	Nicola Similkameen	Y	Y	Y		Y	Y	Y	
59	Peace River South	Y	Y		Y	Y	Y	Y	Y
60	Peace River North								
61	Greater Victoria								
62	Sooke								
63	Saanich	Y	Y		Y		Y	Y	Y
64	Gulf Islands								
67	Okanagan-Skaha								
68	Nanaimo-Ladysmith					Y	Y	Y	Y
69	Qualicum	Y					Y	Y	
70	Alberni	Y	Y				Y	Y	Y
71	Comox	Y					Y	Y	Y
72	Campbell River	Y	Y	Y	Y	Y	Y	Y	Y
73	Kamloops								
75	Mission								
79	Cowichan Valley								
82	Terrace								
82	Kitimat								
83	N. Okanagan-		Y		Y		Y	Y	

## Services

Tape Dubbing	Video-taping	Web Page	Book Binding	Other Services	DRC Brochure	Other Services
Y		Y	Y	Author	Y	
		Y	Y		N	Newsletter, lots more!
		Y	Y		Web	
			Y			Tech support
					N	
		Y		AV repair,	Y	
				Newsletter,	Y	
	Y	Y	Y			Newsletter, 2 websites
					N	
Y		Y			Y	Curriculum pub., media coll.
			Y	Media,	N	Library automation support
	Y				Y	On-line reservations
				Media	Y	
Y		Y				Teacher prof. Coll., art
		Y			N	Computer lab, processing
		Y	Y	CDs, audio,	Y	Service to community /
		Y	Y			CDs, audio, video, digital
					Web	
					Y	
				Parent	Y	
						New aquisition service
					N	
					N	
Y	Y	Y	Y		Y	First Nations Library (not
			Y			Printing)
Y	Y	Y			Y	
					Y	
				Teacher	Y	
Y		Y				Teacher Prof. Library

**District Resource Centre Survey 2003-2004**

SD #	Name	Supervisor / Librarian	Tech. FTE	Clerical FTE	Courier FTE	Budget	Meeting Rooms	Pro-D / Inservice	Curric. Develp.	Resource Selection	Central Processing	Computer Catalog	Computer Circ.
		FTE											
5	SE Kootenay	0.05				\$53,000	Y		Y	Y		Y	
6	Rocky Mountain	0.5		1.0		\$102,000	Y		Y	Y		Y	Y
8	Creston	0.5		0.7		\$10,000				Y	Y	Y	Y
8	Nelson	0.8		1.2	0.5	DNR							
19	Revelstoke						Y small	Y	Y	Y		Y	Y
20	Kootenay/Columbia	0.1		0.2		\$8,000	Y						Y
22	Vernon						4	Y	Y	Y		Y	Y
23	Central Okanagan												
33	Chilliwack						7	Y	Y	Y	Y	Y	Y
35	Langley	1.0	0.4	2.0	1.0	\$50,000							
36	Surrey						Y	Y	Y	Y	Y	Y	Y
37	Delta							Y		Y	Y	Y	Y
38	Richmond							Y		Y	Y	Y	Y
39	Vancouver	4.0	2.0	1.0		\$800,000		Y	Y	Y		Y	Y
40	New Westminster	1.0	1.0			DNR	Y	Y	Y	Y		Y	Y
41	Burnaby	2.0	1.0	4.0	2.0	DNR	Y	Y	Y	Y		Y	Y
42	Maple Ridge			1.0		\$23,000	Y	Y	Y	Y	Y	Y	Y
43	Coquitlam						5	Y	Y	Y	Y	Y	
44	North Vancouver		1.0	1.0		DNR	2	Y	Y	Y	Y	Y	Y
45	West Vancouver												
47	Powell River												
48	Howe Sound						N			Y		Y	Y
53	Okanagan-Similkam.						N			Y		Y	Y
54	Bulkley						Y	Y	Y	Y	Y	Y	Y
56	Nechako						Y	Y			Some	Y	Y
57	Prince George	1.0	1.0	7.5		\$500,000	Y	Y			Some	Y	Y
58	Nicola Similkameen		1.0			\$18,500							
59	Peace River South	1.0		2.8		\$425,000	Y	Y	Y	Y		Y	Y
60	Peace River North						N			Y		Y	Y
61	Greater Victoria						2	Y		Y		Y	Y
62	Sooke												
63	Saanich		1.0			\$18,000	Y	Y	Y	Y		Y	Y
64	Gulf Islands						Y			Y		Y	Y
67	Okanagan-Skaha						Y			Y		Y	Y
68	Nanaimo-Ladysmith	0.1	2.0	2.0		DNR						Y	Y
69	Qualicum		0.4			\$20,000		Y	Y	Y	Y		Y
70	Alberni		2.5			DNR		Y	Y	Y	Y		Y
71	Comox	0.5		3.0		DNR	Y	Y	Y	Y	Some	Y	Y
72	Campbell River	1.0		3.0		DNR							
73	Kamloops						N	Y	Y	Y	Y	Y	Y
75	Mission												
79	Cowichan Valley												
82	Terrace						N			AV only		Y	Y
82	Kitimat												
83	N. Okanagan-Shusw.	0.143	1.0		0.8	\$14,030							

**Staffing**

Laminating	Tape Dubbing	Video-taping	Web Page	Book Binding	Other Services	DRC Brochure	Contact Person	Phone /	e-mail/ Website
Y			Y		Newsletters, Displays,	Y	Miriam Saville	250-489-3479	<www.sd5.bc.ca>
Y			Y	Y	Nelson Side	Y	Sue Chambers	250-342-6812	
Y					Creston Side	N	Liz Ross	250-428-7168	
						N	Wendy West		wwest@sd8.bc.ca
Y	Y	Y	Y	Y				DNR	
						N	Marilyn Lunde	250-362-7388	
Y	Y	Y	Y		Print Room, Repair,			DNR	
								DNR	
Y		Y	Y	Y	Newsletter, lots more!			Closed 1994	
						Y	Marilyn Richardson	604-534-9285	<media.sd35.bc.ca> <thinklangley.com>
		Y	Y		Media Library & DRC			Closed June 1995	
Y	Y	Y	Y	Y	Partner with VPL			DNR	
Y	Y	Y	Y	Y	Partner with VPL			DNR	
Y	Y	Y				Y	Marilyn Kempthorne	604-713-5241	<www.vsb.bc.ca/educators/MediaLibraryServicesTech/default.htm> <neacrett@sd40.bc.ca>
Y	Y	Y	Y	Y	Net resource booking	Y	Nancy Eacrett	604-517-6325	
Y	Y	Y	Y	Y	Net resource booking	Y	Patricia Finlay	604-664-8227	
	Y	Y			AV, Salon Francais	Y	L. Jones, S. Brett	604-463-4200	<http://rc.sd42.ca>
Y	Y	Y	Y	Y	Media, Laminating			DNR	
Y	Y	Y	Y		www.sd45.bc.ca		Marilyn Aldworth	604-903-4774	
								DNR	
								Closed in 1998	
		Some	Y		0 Budget for 3 years			Closed in 1991	
		Some	Y		0 Budget for 3 years			Closed in 1995	
Y	Y	Y	Y		Training Lab			Closed in 1995	
Y			Y	Y	Lots of support			DNR	
Y			Y	Y	Lots of support	Y	Charlie Yuen-Lo	250-561-6889 ex258	<www.library.sd57.bc.ca>
						Y	Grace Koh	250-315-1108	<www.sd58.bc.ca>
Y	Y		Y		DRC services on web	Y	Anne Symons	250-782-6336	<asymons@mail.sd59.bc.ca>
Y			Y					Closed	
Y			Y		Lettering machine, more			DNR	
								DNR	
Y	Y	Y	Y	Y		Y	Frieda Schilling	250-652-7312	<www.drc.sd63.bc.ca>
		Y			Home Ed program			Closed in 1999	
		Y			Home Ed program			DNR	
Y			Y			N	Iris Mennie	250-722-2722	
Y	Y	Y				Y	Michael deLeur	250-248-2964	<www.sd69.bc.ca>
Y	Y	Y				Y	Sandra Lacey	250-720-2766	<slacey@sd70.bc.ca>
Y	Y	Y	Y		Min of Ed. Resources		Stew Savano	250-339-9978	
						Y	Anne Boyd	250-830-2352	<www.sd72.bc.ca>
Y	Y	Y	Y	Y				DNR	
								Closed in 2000	
								DNR	
								Closed in 2000	
								Closed in 1999	
						Y	Nadine Dearing	250-832-7021	<www.sjs.sd83.bc.ca/lib/drc/resource.htm>

