



INTERNAL MEDIATION SERVICE (IMS)



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Overview

IMS mediates disputes that threaten positive relationships among school personnel and others, as appropriate.

IMS mediators are experienced BCTF members from all levels of the school system. They help resolve disputes through mediation in non-threatening, neutral situations—they do not adjudicate or advocate. They do not report their findings to anyone inside or outside the BCTF. Each mediation case is confidential to the mediators and the members directly involved.



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Interpersonal mediations and group mediations are conducted by trained teacher mediators. Interpersonal conflicts are described as conflicts between individuals. IMS will mediate conflict between teachers, teachers and support staff, and teachers and administrators. Group mediations deal with conflict within a school, a teachers' local, local specialist or Provincial Specialist Association.

How to access the service

Individual teachers, groups of members, or the local association may obtain the services of the IMS by communicating with Patti Turner, internal relations co-ordinator, BCTF Professional and Social Issues Division.

For further information

please contact
Patti Turner
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